

Psychiatric/Therapeutic/Emotional Support Dog Authorization

General Information:

Pursuant to the Department of Transportation (DOT) guidance for the carriage of service dog, Icelandair requires a passenger with a qualified disability traveling with a psychiatric/therapeutic/emotional support type dog to obtain documentation from their medical/mental health professional.

- This form is valid for 6 months from the date the licensed medical or mental health professional treating the person has signed this form.
- Other documentation may be required for travel entering or exiting an international location.
- Service dogs must be properly harnessed for the duration of the flight. Small dogs may remain in the passengers lap during the flight. If a carrier will be used, it must meet the USDA guidelines and fit under the aircraft seat.

Instructions:

Medical/Mental Health

Professional: Please complete this form or provide the passenger with a written statement containing the information on this form on your practice letterhead.

Passenger: Send a copy of the form or written statement to Icelandair via the special assistance form found here <https://www.icelandair.com/support/contact-us/drop-us-a-line/> at latest 2 business days prior to travel for documentation verification (by contacting your health care professional). Please retain the original form or your medical/mental health professional statement in your possession while traveling and be prepared to present it to airline representatives.

Passenger needs to seek permit for transiting in Keflavik with animal in cabin from Icelandic Food and Veterinary Authority MAST (www.mast.is)

Sales Agent: Verify documentation. Complete SSR in the PNR with PETC APPROVED BY REVENUE MANAGEMENT

Airport Agent: Verify the passengers' documentation and SSR information in the PNR. Verify the dog meets the requirements (i.e., behavior) to travel in the passenger cabin free of charge.

Note: With respect to an dog used to assist a qualified individual with a disability, the dog must be trained to behave appropriately in a public setting. Dogs found not to have been trained to behave will only be accepted in accordance with Icelandair's current pet policies or may be denied boarding.

<i>Initial</i>	Must be completed by Medical/Mental Health Professional
	I certify that the passenger has a mental health-related disability listed in the Diagnostic and Statistical Manual of Mental Disorders (DSM IV).
	Having the animal accompany the passenger is necessary to the passenger's mental health or treatment.
	I am a licensed medical/mental health professional treating the passenger's mental or emotional disability.
	The passenger is under my professional care.
	<i>Medical/Mental health professional's license information:</i> Date and type of the license: _____ License Number: : _____ State or other jurisdiction in which license was issued: _____
	Your Name (<i>print</i>): Signature and Date: Business Phone Contact:
	Passenger/Patient Name(<i>print</i>):
	Animal Type, Breed and Weight: